

Hemchand Yadav Vishwavidvalaya, DURG (C.G.)

(A State Government University established under Chhattisgarh Act No. 16 of 2015) Raipur Naka, Durg (C.G.) - 491001

Email: registrar@durguniversity.ac.in Website: www.durguniversity.ac.in Phone: 0788-2359100

(Tender for Pre & Post Examination Works)

No.- 856 /HYV-Dev./Tend/pre&postexam/2023

Dated- 10.03.2023

Notice Inviting Tender (NIT)

Tenders are hereby invited in two parts (Technical and Financial) for COMPLETE PRE & POST EXAMINATION WORK, including all stationery articles, of Hemchand Yadav Vishwavidyalaya, Durg from the academic year 2023-24 onward for upcoming academic session. The tender document along with the details of the works, terms and conditions can be downloaded from the University Website http://durguniversity.ac.in/ or may be procured from the University office as per details below. Tenders shall be received only through speed post / registered post / courier. The undersigned reserves the right to cancel /amend the tender at any stage without assigning any reason thereof.

Last date of Submission of Tender Dt. 10.04.2023 till 02.00 PM

Date of Opening of Tender

Dt. 10.04.2023 till 03.00 PM

Cost of Tender Document

Rs- 2,000/-

Earnest Money Deposit

Rs- 6,00,000/-

Estimated Value of Tender

Rs- 1.50 Cr.

Venue of the opening of the Tender Office of Registrar, Hemchand Yadav Vishwavidyalaya, Durg,

Only firms having minimum 3 preceding years' experience in minimum three Universities in the desired field should submit their bids along with all supporting documents and a non-refundable A/c payee bank draft of Rs 2000=00 as cost of tender documents and Rs. 6,00,000/- (Six lakhs only) as Earnest Money Deposit (Refundable) from a nationalized bank in favor of "The Registrar, Hemchand Yadav Vishwavidyalaya, Durg, Payable at Durg till the date notified above. Price Bid of successful bidders will be opened immediately after evaluation of Technical bid by the Tender Committee.

> Registrar Durg Vishwavidyalaya, Durg (C.G.)

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Hemchand Yadav Vishwavidyalaya, DURG (C.G.)

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(Tender for Pre. & Post Examination Works)

Hemchand 3	Yadav University, Dury	g, Chhattisgarh (India)	is a state government	university
established wide Ch	hattisgarh Act No. 16 o	f 2015, dated 24th Apri	l, 2015. It has its jurisdic	tion in the
seven districts of du	rg division of the state -	Durg, Rajnandgaon , Ka	abirdham , Bametara, Bal	od, Mohla-
Manpur-Chowki, Kl	nairagarh-Chhuikhadan-C	Gandai . All Affiliated co	olleges, All Examinees (A	Approx. 1.5
lacs students) for the	U.G.,P.G., Diploma &	all courses offered by the	university, session 2023	-24.

With a view to maintain secrecy, accuracy and timely processing of results, the University proposes to outsource the examination processing work to only reputed and experienced agencies.

SCOPE OF WORK: There are a number of examinations conducted at various levels such as graduate level, post graduate level, Annual and Semester examinations. The number of students varies for each examination.

- Annual Examination All Annual courses offered by the university a) (BA/BSC/BCOM/BHSC/BLIB/MA/MSC/MCOM.etc.)
- Semester Examination All Semester courses offered by the university b) (BBA/MA/MSC/MCOM/BPED/BED/MED etc)
- Ph.D and Others -All courses offered by the university c)

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Except under semester system, students appear in the examination as collegiate as well as non collegiate examinees.

There is also a provision of supplementary examination for UG (Annual Only) and ATKT Exams for semester students.

The scope of work will start from the admission form and will end with the Supplementary /ATKT Examination each year.

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INPUT FROM THE EXAMINATION DEPARTMENT

The information to be provided by the Examination Department to the agency:

- 1. Scheme of examinations
- 2. Exam wise Subject wise coding
- 3. College code list
- 4. Exam centre list
- 5. Marks & carry forward marks.
- Marks obtained by each candidate in each subject/paper/practical sessional.
- 7. UFM List, absentee list, withheld list-exam wise/subject wise.
- 8. Any other in possession of the examination department/ University

PRE & POST EXAMINATION WORK TO BE CONDUCTED BY THE FIRM

PRE- EXAM WORK

SN	PARTICULARS	STATIONERY
1	Online Registration/Enrolment	Report on 75 GSM Paper
2	Printing of Roll lists	Report on 70 GSM Paper
3	Roll Lists with subject and paper code wise/Centre wise/category wise	(Soft Copies in excel Sheets)
4	Numerical returns for QP Printing and Centre wise packing	(Soft Copies in excel Sheets)
5	Admit Cards and Attendance Sheets of Examinees - College & Centre wise.	Online hosting for downloading to college/Centre and Student Portal
6	Tabulation Register/Statical Summary /College/Course/Year wise	Online hosting for downloading to College Login
7	Any other Report as per requirement.	Online hosting for downloading to Admin Login
8	Supply of Foil / Counterfoil	Pre-printed on Suitable 95 GSM Paper

POST EXAMINATION WORK

- I. After receiving Marks foil, posting of marks from foils and counterfoils & processing of result
- II. Preparation of result & publishing of result within 10 days after completion of receiving Marks foil
- III. Publishing of result on University website along with providing subject wise marks of each students on website & through SMS on Registered Mobile Number (RMN)
- IV. Printing of mark sheets on Tearable mark sheet paper (130 GSM), 2 copies of TR (Legal size) subject wise, college wise, and other provisional certificates (whenever needed) within a week after publishing the result or as per instruction by branch.
- V. Issuance of merit list within 10 days after publishing the concerned result or as per instruction by branch

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- VI. Issuance of statistical data of appeared, passed, failed students along with category wise details such as girls, boys, SC/ST/OBC, general & their % to each concerned exam.
- VII. All work will be done under the supervision and as per instruction of the Registrar, HYU, Durg
- VIII. Publication of result after scrutiny & clearance of pending result immediately if needed.
- IX. All the above noted processes are time bound and will be completed within the stipulated time as per instruction given by the registrar, HYU, Durg from time to time.
- All work will be done as per regulations and ordinances of the university; hence, the software should be configured accordingly.
- XI. All work will be done under the supervision & as per instructions of the Controller of examinations.
- XII. After completion of the publication of the results, all the data of each concerned exam should be handed over to the Controller of examinations in C.D/HDD as well as in the official manner.
- XIII. All necessary & required pre & post examination work will be done in the premises of HYU, Durg

POST - EXAM WORK PARTICULARS

SN	PARTICULARS	STATIONERY
1	Scheme of Examinations for RP.	75 GSM Paper
2	Statistical Summary of Results.	75 GSM Paper
3	Result Sheets/Summary for Checking	75 GSM Paper
4	Merit List each examination	75 GSM Paper
5	Tabulation Register in two copies with Photo (For Semester, Main and Supplementary/ATKT Examinations separately)	80 GSM Paper
7	The data of all results will be given to the university in a CD/HDD in required format.	Within 15 days of the declaration of results and as per instruction by branch.
8	The firm shall upload the results on the University Website	Same Day
10	Printable data of candidates of each examination in approved mark-sheet format with each candidate's photo with QR Code	In Hard Disk
11	Results to be Printed on Tearable Marksheets with appropriate security features for all Students. Specimen as decided by Purchase Committee	130 GSM Paper (Size - A4)

The firm shall provide the data for the National Academic depository portal for downloading and verification purposes.

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GENERAL TERMS AND CONDITIONS

(Tender Document for Pre and Post Examination Works)

- 1. Technical bid, form and terms & conditions duly signed by the tenderer with seal of the firm on each page
- 2. The cost of the Tender Form is 2000=00 (non-refundable). The Tender Form along with terms and conditions may be downloaded from the website of Hemchand Yadav Vishwavidyalaya, Durg (www.durguniversity.ac.in). In this case, the cost of the Tender Form of Rs. 2,000/- (non-refundable) shall be submitted through DD in favor of the Registrar, Hemchand Yadav Vishwavidyalaya, Durg, otherwise, the tender will not be accepted. This DD shall be kept in Envelope No. 'A'.
- 3. Tender shall be accompanied by an Earnest Money of Rs.6,00,000=00. The amount shall be deposited in the form of a Demand Draft in favor of Registrar, Hemchand Yadav Vishwavidyalaya, Durg, payable at Durg, otherwise, the tender will not be accepted. DD for Earnest money shall be kept in Envelope No. 'A'.
- Refund of Earnest Money: The Earnest Money of unsuccessful Tenderer shall be refunded within 30 days after finalization of the tender.
- 5. The agency should be a Government Agency or an agency registered as private or public limited company and shall have at least 3 years of continuous experience of Pre and Post-Examination related data processing work of minimum one lakh students in at least three Universities. Self-attested copy of work orders must be kept in Envelope No. 'A'
- 6. The sealed tender shall be addressed to the Registrar, Hemchand Yadav Vishwavidyalaya, Durg. Envelope should be duly marked PRE AND POST EXAMINATION WORK and shall reach the Registrar, Hemchand Yadav Vishwavidyalaya, Durg by Registered/Speed Post/Courier only on or before notified date.
- 7. Any tender received after due date and time shall not be accepted and shall be liable to rejection.
- 8. All tenders received within the specified due date and time shall be opened on Date 10.04.2023, 03.00 PM at University Office.
- 9. Successful Tenderer will prepare scheme of tabulation of examination results in accordance with existing rules and regulations of the university. Two copies of the scheme for each examination result shall have to be submitted and to be got approved before starting with post examination process.
- 10. Tenderer shall have minimum permanent staff strength minimum of 30 persons (submit ESIC/PF returns.) Self-attested copy of the certificate be kept in Envelope No. 'A'.
- 11. The Tenderer must have turnover of at least 5 crores per year in preceding three Financial years (2019-20,2020-21,2021-22). For evidence of this self-attested copy of the audited Balance Sheet shall be kept in Envelope No. 'A'.
- 12. As the work is of confidential nature, there must be proper security arrangements inside the work place round the clock.

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- 13. Tenderer shall furnish affidavit stating that the Tenderer has not been blacklisted in any of university/organization/State or central government offices or institutions. This affidavit shall be kept in Envelope No. 'A'
- 14. Tenders must fill up per student total rates for all the works as a whole. The rates quoted must be the consolidated rates inclusive of all charges including stationery, transportation and Govt. Taxes. Taxes will have to be mentioned in the Bills separately and the same will be deducted by the University from the Bills as per the Govt. rules.

Financial Bid shall be kept in Envelope No. 'B'.

- 15. After accepting the Tender's bid & contract signed by the Tenderer, the Company shall perform the works as per university order. Payment will be made to the Company only for the works performed by him as per approved rates and terms & conditions of the bid and contract signed by the Company. The works performed by the Company shall be verified by the university examination department.
- 16. Payment will be made after the completion of work and its audit through crossed cheque or NEFT/RTGS and the taxes as per rules shall be deducted.
- 17. The Registrar, Hemchand Yadav Vishwavidyalaya, Durg does not bind himself to accept the lowest or any other offer and reserves all the rights to accept or reject any or all the offers either in full or in part without assigning any reason. The Registrar, Hemchand Yadav Vishwavidyalaya, Durg, also reserves the right to reject any bid which in his opinion is violating any of the conditions and statutory provisions without any liability to any loss whatsoever it may cause to the proposer in the process.
- 18. The contract shall be for a period of the upcoming academic sessions. However, it will be reviewed after one year and will be continued if the work done is satisfactory.
- 19. The successful Tenderer will have to execute an agreement on a non-judicial stamp paper in the prescribed form with the Registrar, Hemchand Yadav Vishwavidyalaya, Durg within 10 days. After executing the agreement, work order shall be issued to the Tenderer.
- 20. The University will not pay any interest on the EMD and security deposit.
- 21. Earnest Money shall be forfeited in case the selected Tenderer does not start/complete the work within specified time as mentioned in the work order by the Registrar, Hemchand Yadav University, Durg. Under such circumstances the University shall be free to award the contract to any other Company and the excess money, if any, will be deducted/adjusted from the EMD deposited/Bills due to the Tenderer.
- 22. The Company has to maintain secrecy at all levels and throughout the execution of the work.
- 23. The Company has to provide all data online as per the University instruction.
- 24. In case of change of contractor (in future) the working contractor must be liable to transfer all the data (online & otherwise) to the new contractor.
- 25. Penalty for delay- The time specified for performing examination work and accuracy shall be deemed to be the essence of the contract and the successful tenderer must arrange to perform

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examination work within the specified period as directed by the University in work order. In case of delay in performing examination work within prescribed time penalty shall be imposed as given hereunder:

- a) Delay in per-examination work Rs.1000/-per day)
- b) Delay in post examination work and other works Rs. 1000/- per day.
- c) Delay in supply of stationery/other required material Rs. 1000/- per day.
- d) On failure of providing online data (as per condition) Rs. 1000/- per day.
 If the Company submits considerable reasons for any delay or discrepancies, the Vice Chancellor may accept the submission and may waive or reduce the penalty.
- 26. In the event of dispute arising out of this agreement, the Vice Chancellor, Hemchand Yadav Vishwavidyalaya, Durg shall be the sole arbitrator and his decision shall be final and binding on both the parties.
- 27. Legal proceeding, if any, arising out of the Tender shall have to be lodged in the court of Law situated in the Durg city only.
- 28. The Registrar, Hemchand Yadav Vishwavidyalaya, Durg reserves the right to modify/change/delete/add any further terms and conditions at any stage of the contract.
- 29. It is expected and assumed that all documents, certificates, declarations made by the Tenderers are true and correct on the basis of which technical evaluation will be made. If the given information is not correct and subsequently comes to the knowledge of Hemchand Yadav Vishwavidyalaya, Durg, the awarded contract may be liable for cancellation at the discretion of Hemchand Yadav Vishwavidyalaya.

30. Envelope 'A' should contain:

- i. Copy of PAN No. issued by Income Tax Department,
- Copy of VAT, TIN, Service Tax Registration No. issued by concerning tax department as applicable,
- Copy of the registration as registered firm/ certificate of incorporation from Registrar of Companies in case of company as applicable,
- Copy of the audited balance sheet along with audit report of the company for the previous three financial years mentioning turnovers,
- Copy of the Income Tax Return of the company for the previous three assessment years (2019-20,2020-21 & 2021-22).
- vi. Copy of the experience certificates as required,
- vii. Enclose all relevant samples,
- viii. Signed Tender Document,
 - ix. DD of Cost of Tender Document
 - x. DD of EMD
- 31. Envelope 'B' should contain:

Financial Bid duly signed and with Seal of the Company.

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Corrupt or Fraudulent Practices

Hemchand Yadav Vishwavidyalaya requires that the Bidders under this tender observe the highest standards of ethics during the procurement and execution of such contracts. In pursuance of this policy, the University

- a. Defines for the purposes of this provision, in the terms set forth as follows:
 - Corrupt practice means the offering, giving, receiving or soliciting of anything of value to influence
 the action of any Hemchand Yadav Vishwavidyalaya official in the procurement process or in
 contract execution; and
 - Fraudulent practice means a misrepresentation of facts in order to influence a procurement process or
 execution of a contract to the detriment of Hemchand Yadav Vishwavidyalaya and includes collusive
 practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial
 non-competitive levels and to deprive the University of the benefits of free and open competition.
- b. Will reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question.
- c. Will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a contract if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.
- d. The past performance of the Bidder will be crosschecked if necessary. If the facts prove the same to be dubious, the Bidders tender will be ineligible for further processing.

For the purpose of this tender the provisions of Integrity Pact as described in the order dated 6th July 2013 of Dept. of Finance, Govt. of CG shall be abided by all the parties.

Pre-Qualification (Eligibility) Criteria:

Hemchand Yadav University invites Tender only from experienced Software Consultancy Organizations (henceforth, will be referred to as Vendor or bidder) as single entity with expertise in software Development. Customization, Maintenance, Management and User support with Onsite services the following terms of Reference (TOR).

- The Bidder shall be registered as a Company, Firm or Society registered under respective acts in India and should have prominent presence in existence in India.
- II. The Bidder should have the presence in Indian IT Market at least from the last 5 years with registered Office and logistics facility for easy access and availability of upgrades in India to ensure the proper back end support for smooth execution and post-sale support operations of such kind of geographically widespread network.
- III. The Bidder must have experience of minimum 3 years in supplying/customizing Examination Software solutions or Services to Universities.

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- IV. Enclose the certificate of undertaking for not depositing the amount given in EMD to the government of India/state government/semi government institution, if the tenderer is registered in MSME.
- V. The Bidder should have experience of minimum 3 number of Universities (among which 1 must have more than 100000 students of single state govt, university) of implementing/customizing Educational/Examination related Software solutions/Services.
- VI. The Bidder should have experience of online admission process with 1 lac students in a single year with minimum five courses.
- VII. The Bidder should be capable of delivering all the required modules of the system. No third-party Subcontracting will be allowed.
- VIII. The bidder/Agency should have clean legal record without any evidence of being a. Blacklisted by any Government Agencies/organizations, Universities or Educational Board without being debarred from bidding in any Government/Educational organization. Notarized affidavit is to be submitted.
- IX. Performance/successful job completion certificate to support above experience claim from any Organization of repute.
- X. Following certificates are mandatory;
 - i) Company Registration
 - ii) PAN Card copy
 - iii) GST Registration Certificate copy
- XI. Bidder should have Valid ISO Certification is must.
- XII. Income Tax returns of the last three financial years are must.
- XIII. The Turnover of the Bidder should be more than Rs. 5.00 CR in average of any three years in last five financial years in the similar business. Audited Balance sheet from CA should be attached. (Turnover shall be from sales/service from Admission/Examination/UMS Related activities, not from general hardware or goods supply)
- XIV. The bidder should have local presence for smooth execution of Project or has to assure to open such a presence.
- XV. All the above claims by the Bidder should be supported by authentic documents and verifiable Certificates.

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5. Evaluation of the Tender:

Evaluation under Combined Quality Cum Cost Based System shall be carried out by following the criteria given hereunder;

SN	Criteria	Weightage
1	Technical	30%
		(on Scale of 100
1	Overall Experience in providing examination result processing related services to Universities in India • for more than 10 years – 25 Marks • between 5 to 10 years - 15 Marks • for less than 5 years - 10 Mark	25
2	Past experience of providing services/solutions to universities in the state of Chhattisgarh: > 5 Universities in the state: 25 Marks Between 3 to 5 Universities in the state: 15 Mark < 3 Universities in the State: 10 Marks	25
3	Valid ISO Certification - 5 Marks, Valid ISO Certification - 10 Marks, Valid ISO Certification - 15 Marks, Valid ISO Certification and CMMI Level 3 or above certification from CMMI Institute - 25 Marks	25
4	Demonstration of the System, as per page no 14th Particulars of the Work, for vendor's understanding and robustness. (score will be given according to the performance and readiness of the system with reference to the user requirement)	25
	Total	100

In the absence of all other mandatory documents such as company registration, GST etc. the bid is summarily rejected without assigning any points.

**The minimum qualifying marks in the technical section shall be 30, the interested agency shall have to achieve a minimum of 30 marks out of the 100 marks (Weightage 30%) to get qualified

The envelopes containing the technical bid shall be opened first and the scores will be given according to criteria mentioned in the above table. The time of presentation of those shortlisted bidders shall be

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informed to the shortlisted bidders. The overall technical score of the bidder will be allotted a weightage of 30% while the financial rate quoted will be allotted a weightage of 70%.

The proposal with the lowest cost will be given a financial score of 100. The Financial score of the other proposals will be computed by employing the formula Financial Score = [LEB / BR], where LEB stands for lowest evaluated bid and BR stands for the rate bid by the bidder.

The total score, both technical and financial, shall be obtained by weighing the quality and cost scores and adding them up. The proposal obtaining the highest total combined score in the evaluation of quality and cost will be ranked as H-1 followed by the proposals securing lesser marks as H-2, H-3 etc. The proposal securing the highest combined marks and ranked H-1 will be invited for negotiations if required and can be recommended for award of contract.

For example

The University will open the Financial Bid of only those Agencies whose total Technical Scores out of 100 as measured is 30 or above.

The Technical Scores (of eligible Agencies only) will then be normalized with respect to highest score obtained by applying the formula:

(Score Obtained / Highest Score Obtained) * 100 = say A

The University will also rate the Agency's Financial Bid and normalize with respect to lowest Bid by applying the formula:

(Lowest Bid / Offered Rate) * 100 = say B

The University will then convert these normalize values A and B by giving 30% weightage to Technical capability (A) and 70% Weightage to Fifnancial Bid (B) by applying the formula: (A * 30 / 100) + (B * 70 / 100) = say C

The highest C value obtained by an Agency will be considered for being awarded the contract.

The decision of the University in the evaluation of Tender shall be final. No correspondence will be entertained in this regard.

The University may ask for meetings with the Agencies to evaluate its suitability for the assignment.

While the above procedures lay down the overall guidelines, Hemchand Yadav University, Durg, Chhattisgarh reserves the right to select the Bidder based on other parameters at its discretion.

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It is certified that my firm/agency/tenderer has never been **black listed** by any of the Departments/Autonomous Institutions/Universities/Public Sector Undertakings of the Government of India or any other State Government or Public Sector Banks or Local Bodies/Municipalities and no criminal case is pending against the said firm/agency as on ------

Signature of the Tenderer

Place:

Name of the Signatory

Date:

Name of the Firm/agency

Seal of the Firm/Agency

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PROFORMA 'A'

To.

The Registrar

Hemchand Yadav Vishwavidyalaya, Durg (C.G.)

Subject- Tender for Pre & Post Examination Works 2023-24

Respected Sir,

As per your notice inviting Tender No.- 856/HYV-Dev./Tend/pre&postexam/2023, Dated 10.03.2023 this firm submits that we have read the terms and conditions of the Tender Document and agree to abide by the same. The particulars of firm are as follows:

Name of firm:

Address:

1- Tender document received from	Website
2- Earnest Money	Demand Draft No. Dated
3- Tender Document Fee	Demand Draft No. Dated
4- PAN Card No.	Annexure No.
5- TIN No.	Annexure No.
6- Valid Registration of the Firm/Company	Annexure No.
7- Income Tax Returns for the last Three Years	Annexure No.
8- Annual Turnover of Last Three Years	Annexure No.
9- Work Experience related Documents	Annexure No.
10- All Relevant Samples	Annexure No.
11- Proforma B containing Rate	Place in Envelope 'B'

Signature of Authorized Signatory

Seal of the firm

Mobile / Phone No:

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PROFORMA 'B'

(Financial Bid)

To.

The Registrar Hemchand Yadav Vishwavidyalaya, Durg (C.G.)

Subject- Financial Bid for Tender of Pre & Post Examination Works 2023-24

Respected Sir,

As per your notice inviting Tender No.- 856/HYV-Dev./Tend/pre&postexam/2023, Dated 10.03.2023 this firm submits that we have read the terms and conditions of the tender document and agree to abide by the same. The Financial Bid is as given hereunder:

Name of firm:-

Address:

Particulars of the Work	Units	Amount [Rs]
Online Admission	Rupees per student	
Online Enrollment	Rupees per student	
All the Pre and Post Examination Works including all reports, stationery, transportation, online activities, Result Processing, hosting on Web sites and National Academic Depository and installation of all the needed hardware etc. as per the Tender Document.	Rupees per student per exam session	
ATKT & Supplementary Examination	Rupees per student per exam session	
Revaluation & Re-totaling	Rupees per student per exam session	
	Online Enrollment All the Pre and Post Examination Works including all reports, stationery, transportation, online activities, Result Processing, hosting on Web sites and National Academic Depository and installation of all the needed hardware etc. as per the Tender Document. ATKT & Supplementary Examination	Online Admission Rupees per student Online Enrollment Rupees per student All the Pre and Post Examination Works including all reports, stationery, transportation, online activities, Result Processing, hosting on Web sites and National Academic Depository and installation of all the needed hardware etc. as per the Tender Document. ATKT & Supplementary Examination Rupees per student per exam session Rupees per student per exam session Rupees per student per exam session

- L1 will be decided based on the amount quoted in S. No. A to E section taken together.
- Vendors need to fill the rates for all the items in the Financial Bid.
- All rates need to be INCLUSIVE of all prevailing taxes.

Signature of Authorized Signatory

Seal of the firm Mobile / Phone No:

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